

Arnob Dey, IT Project Manager

Dhaka, Bangladesh (Open to remote), +8801812118999, arnob.social@gmail.com

SOCIAL LINKS

[LinkedIn](#), [Github](#)

PROFESSIONAL SUMMARY

IT Project Manager with 3+ years delivering SaaS and platform products from planning to production. Proven track record improving delivery efficiency, system reliability, and user engagement through Agile execution, roadmap ownership, and cross-functional leadership. Experienced in API-driven platforms, security-conscious development, distributed teams, and stakeholder alignment. Strong technical background in software systems with hands-on delivery oversight.

PROFESSIONAL EXPERIENCE

Aug 2024 — Present

Chief Technology Officer / IT Project Manager, Actionworks / Action Tokens

Leading product, engineering, and enterprise-grade delivery for Action Tokens and subsidiary Actionworks across AI technology products. Own technical strategy, system architecture, budgeting, delivery governance, execution tracking (ClickUp), risk management, and stakeholder alignment across multiple concurrent programs.

- Drove Action Tokens Map V2 delivery (Aug–Sep 2024), including approved migration from Firebase to Supabase to enable relational querying for transaction features; delivered on time and under budget while managing scope, change requests, and delivery risk.
- Led Bandcoin v3 program (Aug 2024–Feb 2025), coordinating roadmap planning, engineering execution, release management, and cross-functional stakeholder reporting.
- Led, built, and scaled Action Portal from concept to flagship enterprise delivery: a 24/7 AI assistant transforming organizational documents into a secure, searchable knowledge base with multi-source ingestion and Q&A chat; governed requirements, delivery milestones, and quality assurance.
- Expanded Action Portal Enterprise (Mar 2025–Present), overseeing SOC 2 compliance alignment, security control implementation, access management, audit readiness documentation, and enterprise delivery standards throughout the development lifecycle.
- Delivered and supported cloud-hosted SaaS platforms with engineering teams across development, staging, and production environments.
- Oversaw security, compliance, and risk considerations during development, ensuring platform architecture, data handling, and operational processes aligned with SOC 2 Trust Services Criteria in collaboration with engineering and stakeholders.
- Launched Bandtogether (May–Aug 2025), managing end-to-end delivery, release coordination, and post-launch stabilization for AI-powered tools serving musicians and fans.
- Led end-to-end delivery of Wadzzo V3 program (Jul–Nov 2025), coordinating multi-platform releases including Web V3, AR App V4, NFT marketplace, social hub, Brands Hub V2, and Map V3; ensured release governance, UAT coordination, and post-launch operational support through 2026.

Sept 2023 — Feb 2024

IT Project Manager & Technical Lead, Wadzzo

Rejoined Wadzzo to lead enterprise-grade delivery for Wadzzo Web v2, AR App v2, and Map v2. Owned delivery operations, technical direction, delivery governance, and team performance management using Jira and Gantt-based planning while ensuring compliance with Stellar blockchain protocols and network requirements.

- Rebuilt delivery cadence by recruiting and onboarding developers, sequencing work across SDLC phases, and aligning C-suite stakeholders through structured milestone planning, delivery reporting, and expectation management.
- Reduced defects and delivery rework by 30%+ through formal requirements gathering, scope definition, acceptance criteria standardization, and quality assurance oversight.
- Led technical coordination and hands-on troubleshooting across Stellar blockchain integrations, ensuring adherence to network parameters, transaction rules, and ecosystem best practices.
- Ensured platform design and implementation aligned with Stellar network standards, security constraints, and regulatory considerations, mitigating technical and operational risk throughout the delivery lifecycle.
- Successfully delivered the program under governance and technical review that contributed to Wadzzo receiving a Stellar Community Fund (SCF) grant award, recognizing compliance, feasibility, and ecosystem alignment.

Oct 2022 — Jun 2023

Technical Project Manager, Action Tokens

Promoted to lead technical delivery and project management for multiple Stellar-based products; managed budgets, resourcing, stakeholder comms, and engineering execution (Trello → Jira).

- Improved delivery efficiency by reducing monthly development cost by 40% via stack simplification and maintenance contracting; reduced feature cycle time from ~28 days (per 2 features) to ~15 days (per 2 features).
- Action Tokens Map V2 (map.action-tokens.com, Oct 2022–Jan 2023): led roadmap, deliverables, and team execution for plot navigation and blockchain data features; mitigated technical risk under constrained tooling (Flutter + Stellar SDK) and Firebase requirements.
- Wadzzo v1 (Oct 2022–Mar 2023): restructured program delivery, recommended fit-for-purpose stack and rotated staffing to match stakeholder priorities.
- Action Tokens Gallery (gallery.action-tokens.com, Jan 2023): shipped MVP in ~2 weeks; performed feasibility/profitability analysis, set lean budget, and delivered a cost-efficient architecture.
- Bandcoin (bandcoin.io, Feb–May 2023): managed onboarding workflow for musicians/creators and subscription-based audience features.
- Action Tokens Collections (collections.action-tokens.com, Apr–Jun 2023): delivered unified NFT/image library integrating marketplace imports (e.g., Litemint, Fimi.Market).

Feb 2022 — Apr 2022

Contract IT Project Manager, JPEG DAO (Stellar Network)

Contracted to plan and run an NFT education workshop to cultivate DAO culture on Stellar (XLM). Owned end-to-end project delivery plus technical production for live/recorded sessions.

- Delivered an 8-class workshop series (Feb 8 - Mar 30, 2022): set up Restream/YouTube production, edited videos, recruited/contracted mentors, and designed curriculum topics aligned with Stellar ecosystem programs.
- Provided hands-on participant support for minting and marketing NFTs (wallet setup, technical guidance, troubleshooting), including NFT giveaways each episode via Stellar wallets.
- Earned recognition/praise from Stellar ecosystem organizations, including NFT marketplaces Litemint and Fimi.Market.

INTERNSHIPS

Jun 2022 — Oct 2022

Intern (Project Management), Action Tokens

a

Supported delivery for blockchain web products; owned planning, budgeting, resourcing, and stakeholder/client communication while also assisting with development problem-solving.

- Stellar Wall (Jun–Aug 2022): structured scope, budget, and delivery plan; hired and managed freelance developer; delivered in 48 days (vs. 75-day requirement) and managed 2 revision cycles within the following 20 days.
- Action Wallet Checker (AWC, Aug–Sep 2022): planned PWA for Stellar account/asset-limit checks; created Figma UI, set strict budget, and delivered 10 days early while staying within ~85% of allocated budget.
- Wallet Connect v1 (Sep 2022): led open-source initiative to enable Stellar wallet connection for web apps; researched solutions, defined requirements, and guided engineers with high-level technical direction.

Oct 2021 — Jan 2022

Freelance Community Manager, YieldBlox (Script3)

Supported APAC community growth for YieldBlox, a DAO-managed money market on the Stellar Network, as a freelance community manager/moderator. Moderated and managed online communities and events reaching 7,000+ members, planned and executed community engagement activities, enforcing community standards and ensuring smooth event operations across time zones.

SKILLS

IT Project Management	Expert	Cross-Functional Team Leadership	Expert
ClickUp	Expert		
Jira	Expert	Clear Stakeholder Communication	Expert
Stakeholder Management & Alignment	Expert	Strategic Decision-Making	Expert
Project Planning & Scheduling	Expert	Budget Planning & Cost Control	Experienced
Agile & Iterative Project Delivery	Expert	Time Management & Prioritization	Expert
Trello	Expert	Accountability & Ownership	Expert
Software Development Life Cycle (SDLC)	Expert	Adaptability in Fast-Paced Environments	Expert

Scope Definition & Change Management	Experienced	Quality Assurance Oversight	Experienced
		Incident / Issue Management	Experienced
Resource Allocation & Capacity Planning	Expert	Delivery & Results Orientation	Expert
Risk Identification & Mitigation	Experienced	Sprint Planning	Experienced
Problem Solving & Critical Thinking	Expert	Conflict Resolution	Experienced
Gantt Charts	Expert		

EDUCATION

Jan 2020 — Jan 2024	Bachelor of Science - BS in Computer Science, Daffodil International University-DIU	CGPA 3.64 out of 4.00
Jan 2017 — Jan 2019	Higher Secondary in Science & , Mymensingh Government College	GPA 4.08
Present	Secondary School Certificate in Science & GPA 5.00, Premier Ideal High School, Mymensingh	

COURSES & CERTIFICATIONS

Jan 2026	Measuring digital development: ICT access and use by households and individuals, International Telecommunication Union
Aug 2025	Product Management Job Simulation, Electronic Arts
Jun 2023	Google Business Intelligence, Coursera
	Google Data Analytics Specialization, Coursera (EDX Alumni)
Jun 2023	Foundations of User Experience (UX) Design, Coursera